GOVERNMENT OF INDIA
URBAN DEVELOPMENT AND POVERTY ALLEVATION
LOK SABHA

UNSTARRED QUESTION NO:5510
ANSWERED ON:24.04.2001
CLEARING OF FILES BY CHAIRMAN DDA
JAGDAMBI PRASAD YADAV

Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVATION be pleased to state:

(a) the procedure of clearing and returning the files in the office of the Chairman of Delhi Development Authority;

(b) whether the filse in respect of S.F.S. allottees are remain pending for months and a number of such files are missing also;

(c) if so, the details thereof and the reasons therefor; and

(d) the steps taken/proposed to be taken by the Government to improve the image of Housing Department of DDA?

Answer

MINISTER OF STATE FOR URBAN DEVELOPMENT & POVERTY ALLEVIATION (SHRI BANDARU DATTATREYA)

(a): The DDA has reported that as per the established procedure, the files are sent by the concerned department through the Vice Chairman to the office of Chariman, DDA and are returned to the office of Vice Chairman by the Chariman`s office andthereafter the same are returned to the respective heads of Department by the office of Vice Chairman, DDA.

(b): No, Sir.

(c): Question does not arise in view of reply to part (a) above.

(d): The Housing Department of DDA has already prescribed time limitfor completion of various jobs as per Citizen Charter Preamble. There is a system of public hearing and as per procedure Vice Chairman and Commissioner (Housing) takepublic hearing once a week and the concerned Directors take public hearing twice a week. Apart from this, on-line registration and monitoring of cettain items like transfer of allocation/allotment, changes of address, mutation (life time), inclusion of names, mutation (after death), deletion of names as co-allottee etc. have also been introduced in the Housing Department w.e.f. 11.1.2001.